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DATE: March 16, 2004

RE: U.S. Patent Application Serial No. 09/702,933
Filing Date: October 31, 2000
Atty Docket IDF 1499 (4000-02500)
Response to Office Action dated January 16, 2004 (16 pages)
Transmittal Cover Sheet (1 page)

Total Number of Pages (Including Cover Page): 18

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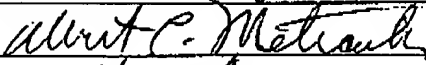
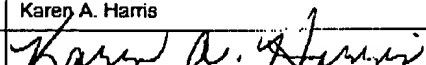
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TRANSMITTAL FORM <i>(to be used for all correspondence after initial filing)</i>		Application Number	09/702,933
		Filing Date	October 31, 2000
		First Named Inventor	Craig Mahaney
		Group Art Unit	2643
		Examiner Name	Taylor, Barry W.
Total Number of Pages in This Submission	17	Attorney Docket Number	IDF 1499 (4000-02500)

ENCLOSURES (check all that apply)		
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Atty Dkt: IDF 1499

Patent
4000-02500

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Craig Mahaney

Serial No.: 09/702,933

Filed: October 31, 2000

For: Method and Apparatus for Determining
And Reporting the Operational Status of an
Integrated Services Hub§
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Group Art Unit: 2643

Examiner: Taylor, Barry W.

Confirmation No.: 9940

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Karen A. Harris
Karen A. Harris

RESPONSE TO OFFICE ACTION

Sir:

In response to the Office Action dated January 16, 2004, Applicant respectfully
requests reconsideration of the claims listed below in view of the following remarks.

The listing of claims begins on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.